

Agency Vision

All Arizonans who qualify receive timely DES services and achieve their potential.

Agency Mission

DES will ensure the strength and economic stability of Arizona by providing timely, temporary benefit assistance, and aid to vulnerable, qualifying Arizonans.



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

PIJ – HIPAA TCS DE20018

ITAC Meeting Date 05/19/2021

Presented by Laura Reith and

Durga Pattela



DES/Division of Developmental Disabilities (DDD) PIJ Change Request

Project History

Background:

- On January 7, 2019, the Arizona Health Care Cost Containment System (AHCCCS) Division of Health Care Management (DHCM) determined that the Division of Economic Security/Division of Developmental Disabilities (DES/DDD) was in violation of its contract regarding its Claims Payment/Health Information System.
- AHCCCS issued a contract action, Notice to Cure, in response to DES/DDD's failure to utilize the Health Care Procedure Coding System (HCPCS) and standard claim forms (the Centers for Medicare and Medicaid Services (CMS) 1500 and UB 04 forms), for reimbursing DES/DDD subcontracted providers consistent with federal and state requirements.
- These requirements include, but are not limited to, the National Correct Coding Initiative provisions and federal requirements for health information systems.

Change Request

Problem Statement:

- Project Schedule Change
 - DDD requested more time to develop and review interfaces after receiving clarified target dates from WellSky
 - PM Teams reviewed additional time requested and confirmed that the requested adjustments would ensure a successful implementation of solution
 - PM Teams also reviewed the amount of time allocated to the End User Training and increased this based on feedback
 - PM Team is requesting a schedule extension
 - Prior Go Live Target: 06/23/2021
 - Requested Go Live Target: 09/01/2021

Change Request

- Change in time only.
- No change in cost or scope.
- Change Request to move the end date from 06/23/2021 to 01/31/22 for the completion of the WellSky HIPAA TCS Project.
- The end date shifted due to additional time needed for interface spec review along with additional time for provider training.
- The WellSky rollout is expected by 09/01/21 but the PIJ end date of 1/31/22 is required for closeout task and invoice processing.

What Success Looks Like

Change Management

Project Milestones:

Milestone 1 – Planning 08/28/20 – 9/21/21

Milestone 2 – Design 12/31/20 – 03/12/21

Milestone 3 – Conversion & Testing
06/25/21 – 07/12/21

Milestone 4 – UAT Deployment 07/13/21 –
07/27/21

Milestone 5 – Acceptance/Implementation
07/19/21 – 09/01/21

Milestone 6 – Closeout – 9/2/21 – 10/28/21
Invoicing – 10/29/21 – 1/31/22

Measures of Success

A successful implementation of the COTS software

DDD's IT solution is compliant with the utilization of standardized billing codes and standard claim forms (CMS 1500, UB-04, and ADA forms) for reimbursing DDD subcontracted providers, consistent with federal and State requirements

DDD satisfies the Notice to Cure with AHCCCS resolving the contract action

Requesting Change Request Approval for

- Requesting approval for extending the testing and rollout phases to ensure delivery of a high-quality product that meets the needs of the users.
- Requesting approval to move the project end date to January 31, 2022.

Questions and Answers

Q & A
Session